

1 GENERAL CONDITIONS

'CYCLE HUEZ Online Shop is an online store selling for distance sale of products and sporting goods. This site is intended for individuals, clubs, associations, works councils and establishment.

Site Owner LAMB SPORTS **EURL**.

Address: Place Paganon, L'Alpe D'Huez, 38750
RCS Grenoble 801828294
SIRET: 801 828 294 0001 8
Registration 23/04/14
Nationality France
Legal form: Limited liability capital of 1000.00 Euros
Intercommunity VAT FR33801828294
Activity Code: 4764Z

The relationship between the customer and the store can be done by:

Phone number: +33 (0) 970 405 921

Fax: +33 (0) 456 809 692

Email at Internet address: info@cyclehuez.com

Address: Cycle Huez Place Paganon, L'Alpe D'Huez, 38750.

These general conditions of sale apply to orders made on the site hosted at:

www.cyclehuez.com

These general conditions of sale govern commercial transactions on the site www.cyclehuez.com by the user from the time it has validated his order.

All information contained on the website [cyclehuez.com](http://www.cyclehuez.com) are indicative only and may as such be changed on site by the seller without notice. The mere fact of placing an order or accepting an offer from the seller has the unconditional acceptance of these terms. Offers are valid in the limit of the option period set one week from the date of offer unless otherwise stipulated brought on this offer. These terms and conditions may be changed at any time without notice by **CYCLE BOO**, the changes are then applied to all subsequent orders.

2 PRODUCTS

The essential characteristics of the product are listed in the product generally containing a photo of the product and showing its peculiarities. The photographs can sometimes be slightly different. The perfect representation of the Products on the Website and / or in catalogs cannot be guaranteed, particularly since differences in colour rendition by Internet browsers and / or display monitors.

Inventory management is not computerized, a period of time is needed to update inventory.

For more information on the availability of products thank you to contact us before payment.

3 PRICES

The prices are VAT inclusive in Euro currency, correct on the date of the order; any change in the VAT rate will be reflected in the price of products.

Prices are subject to change at any time. The price and availability of products are only guaranteed when payment is completed.

The amount of shipping is automatically calculated for each order; it appears on the summary of your order before final registration.

All orders delivered outside France may be subject to any local taxes, duties, port fees and customs fees upon delivery. Their acquittal is your responsibility and your responsibility. Please consult the competent authorities of the country of delivery

4 ORDER

For checkout, the purchaser hereby certifies having read the Terms and Conditions and accept them.

In step 'Payment', the buyer accepts the price and quantity of products in the order. The sale will be considered final until payment is received and sent to the buyer of an email order confirmation from CYCLE HUEZ.

5 PAYMENT

After recording the order and the delivery address, the user chooses to pay the purchase online by clicking on the appropriate payment card (Visa, Eurocard / Mastercard, JCB) displayed on the merchant site logo. A link is then created with the payment server 'STRIPE' space that manages the various stages of the transaction on a secure encrypting information (SSL: Secure Socket Layer) protocol.

CYCLE BOO reserves the right to request a photocopy of the identity card of the buyer. The buyer must ensure the validity of the method of payment to ensure a transaction properly. To minimize fraud on the Internet, information about your order may be passed to any third party for verification.

6 DELIVERY

Unless otherwise agreed, **CYCLE HUEZ** freely chooses the carrier.

The products will be delivered to the address indicated by the buyer during the validation of the order, the buyer can differentiate its delivery address and billing address.

CYCLE HUEZ undertakes to deliver within 8 days maximum (for the territories in Europe and up to 14 days outside Europe) from the day after you submitted your order and payment. We will inform you of any known delays (e.g. lack of stock/postal strike) and will do our best to follow any items that are delayed in transit.

CYCLE HUEZ support transportation risks to delivery, that is to say, until physical delivery of the goods to the consignee indicated at the time of the order or its representative agrees, provided that you check goods upon receipt in the presence of carrier file and serve, if necessary, by writing on the transport observed according to the procedure described below reserves.

We strongly advise you to check the contents of your package upon receipt thereof to issue any reservations. In case of dispute (damaged package), you are entitled to refuse delivery, you will need at this time to report this fact.

In case of delay in delivery, we advise you to check directly with the online status of your order through the tracking number provided, if applicable. We encourage you to notify us of any delay of a week more than the average delivery time stated above to enable us to start an investigation with the carrier (the time of inquiry may vary from one to three weeks). If during the period of investigation, the product is found, it will immediately re-routed to your home. If, however, the product is not found at

the end of the investigation period, the carrier considers the package as lost, and we will send you a replacement at our expense. If the 30-day period is exceeded by more than 7 days, except in cases of force majeure, you can cancel your order and get your money back.

7 RETURNS

As stipulated in Article L121-16 of the Consumer Code, the buyer has 7 days from the date of delivery to return the item to us in order to make an exchange or refund. The return shipping is at your expense (we do not accept return against reimbursement). The return of the goods takes place at the following address: CYCLE HUEZ Place Paganon, L'Alpe D'Huez, 38750.

The product must be returned in its original packaging, complete with no impact or dirt and with his original invoice; in case of non-compliance with this procedure, the parcel will be returned to the buyer.

In case of return repayment terms are as follows:

- returned to the client's wishes Package: product refund, return shipping costs borne by the client, if return, return shipping costs are the responsibility of the customer to who must enclose a cheque in the amount of 9.00 euros payable to LAMB SPORTS EURL for returning the product for replacement.
- returned because of corporate responsibility (incorrect product, product lost in post, defective product): refund of the product, shipping and return costs.

8 WARRANTY

Our products are covered by the warranty of the manufacturer of each product. Warranty does not apply to the wear parts (tires, brake pads, shock bushings, fork seals, etc..). Similarly, a case with impact does not fall under warranty.

In all cases, the decision-making procedure and warranty (exchange or repair the product), is the responsibility of the manufacturer of the product after inspection by the manufacturer of said services.

Any return is subject to the application of an agreement to return to the store. Defective product should be returned in its original packaging.

CYCLE HUEZ take care to follow the manufacturer. Shipping from CYCLE HUEZ to the manufacturer will be the responsibility of the buyer.

9 RESPONSIBILITY FOR THE CONTENTS OF OUR SITE

Navigation on the site <http://www.cyclehuez.com/> is the sole responsibility of the users. **CYCLE HUEZ** can not be held liable under failures, errors, computer viruses that may be barriers to continuity of access to its website or in respect of failures in computer installation users who could be recognized as a result of access the Site. It may not therefore be held in the repair of direct or indirect damage that may be related to the use, access to the site or downloading stored on the site elements.

Any reference to the content of third party internet in the form of linked sites is solely for information purposes. The responsibility for these third-party content is the sole providers who provide them. We have audited the pages of third party websites before making corresponding links. We make no warranty for the completeness and accuracy of the information contained on third party sites to which we refer in the form of links or other; the content of its websites may especially be changed at any time without our knowledge. Once we become aware of wrongdoing found on third party websites for whom we have established a link on our site, we will remove said link from our site immediately.

10 APPLICABLE LAW - DISPUTES

All items contained in these terms and conditions, as well as all transactions of purchase and sale contemplated therein are subject to French law. In case of dispute, the French courts will have jurisdiction.

11 INTELLECTUAL PROPERTY

Site Content cyclehuez.com (illustrations, texts, pamphlets, brands, images, videos) remains the property of LAMB SPORTS EURL. No reproduction, copying or redistribution is permitted. All information, content, files are protected by French laws and international intellectual property and copyright.